

September 21, 2016

[Plan Participant Name] [Address] [City], [ST] [ZIP]

Notice of Data Breach Regarding MENZIES AVIATION (USA), INC. 401(K) PLAN

Dear [Plan Participant Name]:

Ascensus, the recordkeeper for the Menzies Aviation (USA), Inc. 401(k) Plan, is writing to notify you of the inadvertent delivery of your personal information to another party. We have summarized below the relevant facts, which includes an offer of free credit protection.

What Happened?	On August 23, 2016, we discovered a website configuration error that allowed the plan administrator of another Ascensus retirement plan access to your personal information. Upon discovering this, Ascensus immediately terminated the configuration that allowed this inadvertent access.
What Information Was Involved?	The configuration error allowed the plan administrator to view a file which contains your name, address, birth date, and Social Security number.
What We Are Doing.	Ascensus takes data security very seriously and we have a number of policies and procedures designed to protect your personal data. In light of this occurrence, we are evaluating additional steps that we can take to ensure that this does not happen again.
What You Can Do.	Although we do not believe that your data is at risk of identity theft, as a proactive measure we are offering a complimentary 12-month identity protection package through TrustedID. TrustedID's comprehensive and proactive identity protection services include the following.
	 Identity Threat Score which delivers an easy way to gauge your risk for identity theft Fraud flags with each credit bureau to ensure no new accounts are opened in your name without your permission End user access to identity theft restoration specialists, who will help through all aspects of correcting damage done by new cases of identity theft
	We encourage you to take a few minutes to take advantage of this offer. To enroll in the free identity protection service, go to www.trustedid.com/benefits. Please refer to the following

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promotional code when enrolling: ASC0415IDM1. In general, we recommend that you remain vigilant to the possibility of identity theft by reviewing your credit card, bank, and other account statements and monitoring your free credit report for any unauthorized activity. You may obtain information from the nationwide credit reporting companies and the Federal Trade Commission about fraud alerts and security freezes. To obtain a copy of your credit report, free of charge, directly from each of the three nationwide credit reporting companies, visit www.annualcreditreport.com, call toll free at 1-877-322-8228, or directly contact the three nationwide credit reporting companies. Contact information for the three nationwide credit reporting companies is as follows: TransUnion Equifax Experian PO Box 740241 PO Box 9554 PO Box 6790 Atlanta, GA 30374 Allen, TX 75013 Fullerton, CA 92834 www.equifax.com www.experian.com www.transunion.com 1-800-525-6285 1-888-397-3742 1-800-680-7289 In addition, you can obtain information about steps to take to avoid identity theft from: The Federal Trade Commission: Consumer Response Center, 600 Pennsylvania, Ave., NW, Washington, DC 20580, 877.IDTHEFT (877.438.4338), http://www.ftc.gov/idtheft. For More If you have any questions, you can contact our Participant Service Team at 1-888-800-5359. Information.

In light of the protection that will be provided by TrustedID, we feel confident that you will not be adversely affected because of this error. Nevertheless, we apologize for this error and any inconvenience it has caused you.

Sincerely,

Joseph Coyle

Vice President, Client Service

Soseph Cayle

Enclosures: TrustedID's IDMonitor product insert

Plan Number: 211253